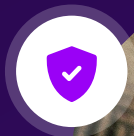


Modernized digital workplace with smooth internal communication & collaboration: SharePoint intranet solution



Overview

SharePoint intranet solution

An efficient intranet portal solution for various process automation. The implementation of SharePoint based intranet portal solutions transformed the way the organization communicated and collaborated, ensuring greater productivity.

Client

A technology-embracing, crude oil refining and petrochemical company in KSA. Committed to environmentally friendly processes, they are the biggest producers of white products like diesel, gasoline, petrochemicals, etc.



Requirement

Enhance and upgrade their existing intranet portal from MOSS 2010 to MOSS 2013 and re-brand the intranet look and feel according to the client's new branding guidelines. Automate multi-level approval processes and multiple support forms, expedite processes and tasks, and integrate the system with IT Help Desk and other legacy systems including SAP and ADs.

Achieve a standardized intranet portal that enables faster and easier access to application and accurate company information, with advanced security features, all resulting in superior operational efficiency

Challenges

Upgrading the existing intranet portal to MOSS 2013 can be done either by complete migration or just enhancing the existing features including InfoPath forms, news, announcements, circulars, and staff movements, policies and procedures, etc

The existing intranet portal MOSS 2013 had the following issues:

■ Inefficient communication delayed processes

Lack of centralised knowledge sharing meant that employees struggled to find relevant information. Such system anomalies directly impacted turnaround times and delayed workflows significantly.

■ Security & compliance issues:

The existing intranet system had serious security drawbacks, and the client was in dire need of a strong security system to comply with industry regulations and the increasing demand for data protection.

■ Poor user experience

The outdated intranet portal MOSS 2013 was not mobile friendly, and had a very complex UI, resulting in abysmal adoption rates. Complex workflows with up to 10 levels of condition-based approvals

■ Poor document management

Disorganized document management meant that critical documents, files, reports were scattered across multiple systems, making version control and access challenging and immensely time-consuming.

■ Limited collaboration

Teams working in varied time zones struggled with poor interdepartmental communication, resulting in limited collaboration.

Solution

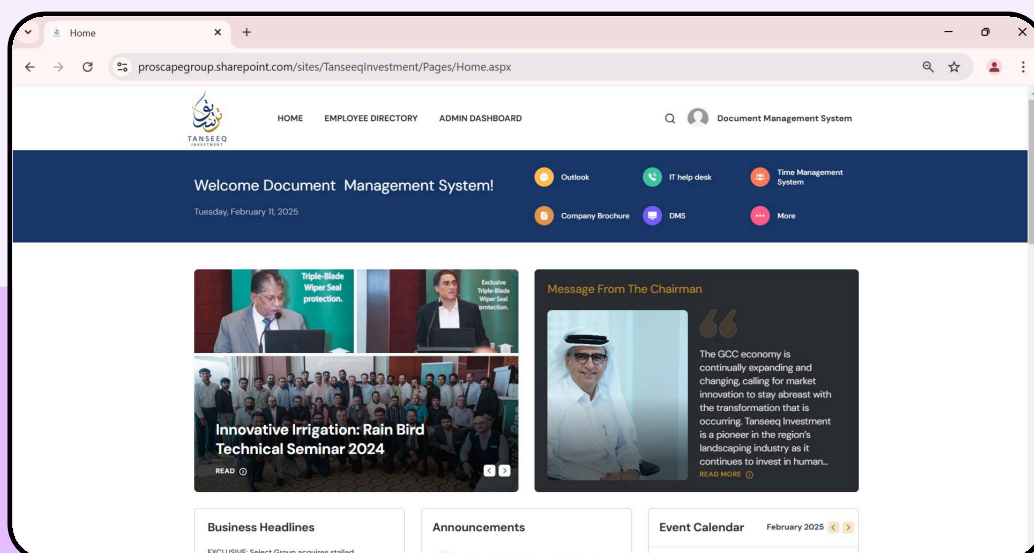
Utilizing the advanced capabilities of MOSS or Microsoft Office SharePoint Server, we developed an efficient solution and implemented it in multiple stages. The system was designed to improve internal collaboration, streamline operations at all levels, and manage documents efficiently.

- We deployed, configured, and migrated to MOSS 2013 and then commenced department level implementation.
- Using SharePoint capabilities, we automated various department level forms and workflows.
- Included enterprise and people search functionality integrated with SAP and LDAP.
- Developed master pages and implemented customized themes that reflected their brand-new identity.
- Developed multiple custom web parts to meet unique department requirements.

Results

Post implementing our SharePoint based intranet portal, with an aim to upgrade the client's existing system to offer better features and added capabilities, we achieved

- **Migration to MOSS 2013**
To upgrade the client's existing intranet portal, we deployed, configured and migrated the system to Moss 2013. This resulted in advanced features, quick approval processes, faster turnaround time
- **Automated processes & integrations**
Automating complex workflows with multiple approval levels achieved great results. SharePoint workflows and InfoPath forms were used for automation, resulting in expedited processes, quick approval processes, smooth integrations with SAP, IT help desk, LDAP, etc
- **Customized themes**
Customized themes reflected the brand's new identity. The master pages went well with the updated style and brand. The solution was fully aligned with the brand's new look and enabled better integrations with existing applications and other legacy systems.



Business benefits

The client has achieved various business benefits by implementing our effective SharePoint based intranet portal.

- Reduced turnaround time**
Implementing our SharePoint based intranet portal solution reduced the rollout time while developing additional sites for different departments.
- Automated processes**
Automating multiple processes improved cycle time and accountability, considerably reducing paper usage.
- Scalable and secure integrations**
Our system is designed to be flexible and scalable, to be accommodative to future business needs. Being integrated with multiple powerful security features, the infrastructure ensures superior security.
- Centralised communication**
The system ensures centralized communication with shared and reusable functionalities across various websites and with very useful collaborative tools.
- Timely updates**
All power users are well trained to manage the sites directly, implementing the system eliminates dependency on IT assistance.
- Consistent with brand identity**
The system is updated to the latest branding guidelines, it was completely consistent with the company's enhanced look and feel.
- Social features**
Easy to integrate with multiple social features like wikis, blogs, other forums for document sharing, tags, searching, etc.

About Aufait Technologies

Aufait is a trusted software product engineering and digital transformation partner that empowers enterprises to transform ideas to commercially successful products and run highly profitable businesses. We help organizations adopt disruptive technologies such as AI and ML, Enterprise 2.0, Mobility and Cloud.

Aufait offers end-to-end enterprise solutions; from concept to design, design to development and implementation, to product launch and continued high-impact digital marketing services to transform your idea to a unicorn, Aufait Technologies is your one-stop destination for all IT solutions.

As a Microsoft Gold Partner with Portals and Collaboration competency and Yammer affiliate, Aufait offers enterprise solutions such as Intranet/Internet Portals, Document Management Solutions (DMS) and Workflow/BPM solutions around SharePoint and Office technologies.

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